

Together for a healthier Austin

From its tech giants to its music scene, no other city is quite like Austin. We understand this and tailor our solutions accordingly for both patients and providers. Our infrastructure of couriers and planes throughout Texas services Austin's specific needs, as we orchestrate collection, testing, and results reporting. We band together with the medical community to keep Austin healthy (and weird).



1 rapid response lab



11 Patient Service Centers



40B+ patient data points



102 Austin employees



You and your patients benefit from:

- 1. Superior access and value—**
with convenient locations and broad health plan coverage
- 2. Superior lab experience—**
with pricing transparency, online scheduling, EMR connectivity, and rapid, reliable turnaround time
- 3. Superior infrastructure, access to expertise, and data-driven quality—**
for greater confidence

With **11 Patient Service Center locations** across the Austin area, including select Walmart and Randalls locations, we can help you meet the diverse testing needs of your patients, offering better access, expertise, and value.



Supporting you and your patients with advanced testing, access, and health plan coverage



For your patients:

Superior access, value, and lab experience



Convenient locations

- 11 Patient Service Centers and retail locations throughout Austin

Broad health plan coverage

- Reaching nearly 100% of insured lives in Austin, including UnitedHealthcare® Preferred Laboratory Network provider

Easy scheduling and access to results

- Online scheduling and results via MyQuest™ patient portal and app

For you:

Superior infrastructure, access to expertise, and data-driven quality



Streamlined workflow

- EMR connectivity and Quantum® Lab Services Manager to easily order and track tests

Rapid, reliable turnaround time

- Our rapid response lab offers rapid turnaround time for faster clinical decision-making
- Our fleet of 17 vehicles helps ensure expedited testing and results

Expert support

- Access to MDs, PhDs, and genetic counselors for test-related support, and an education center to help you stay up to date

Menus across the care continuum

- 3,500+ esoteric and routine tests, including COVID-19 testing, making it one of the broadest menus in the industry

Powering affordable care for a healthier Austin. For more information, visit QuestDiagnostics.com/Austin or contact your Quest Diagnostics sales representative.